Term September 2023, 4Q

# Financial Results

AirTrip Corp.
Tokyo Stock Exchange Prime: 6191
2023/11/14

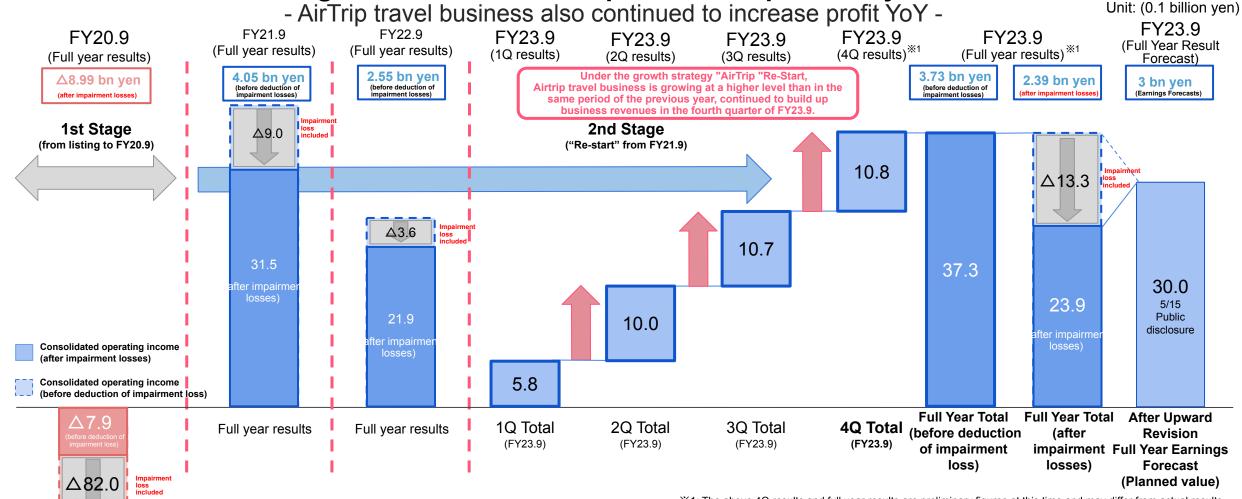
# AirTrip

"Re-Start"

Beginning of the second stage after listing -AirTrip Group will restart -

- Achieved a YoY increase in full-year operating profit (before impairment deductions) of 3.73 billion in FY23.9 3Q!

#### FY23.9 entered the third term of the growth strategy "AirTrip "Re-Start"", we achieved full-year operating profit (before impairment deductions) of ¥ 3.73 billion, a significant increase compared to the previous year!



- Aim to expand operating income to 5 billion yen and 10 billion yen by launching one business each year -

## Aim to expand operating income to 5 billion yen and 10 billion yen by launching one business each year

- Strategically strengthen the AirTrip Economic Zone by promoting diversified business development -



IT Off-shore

AirTrip Travel Business

Inbound Travel Agency / Wi-Fi Rental Business

**AirTrip** 

**Economic Zone** 

In the domestic travel area, we aim to significantly expand earnings through strategic marketing investment in response to the

increase in domestic travel demand triggered by nationwide travel support, in the overseas travel area, we aim to restore overseas travel demand due to the relaxation of waterfront measures in countries around the world, aiming to achieve the fastest business growth in the travel industry by enhancing products and promoting output III/UX improvement of the website

AirTrip AirTrip

through strengthening cooperation with various airlines and major hotel suppliers around the world.

Promote business portfolio building by leveraging the AirTrip Group's assets, including its strengths in business growth, marketing, system development, brand, financing, customer base, and management team

Investment
Business
(AirTrip CVC)



With Inbound Platform (TSE Growth Listing: 5587) as the core, aim to create new value in the market for foreign visitors and residents in Japan by promoting the development of various services that make the most of Japan's attractive cultural and tourist resources to meet the diverse needs of foreign visitors and residents in Japan.

N ENTERPRISE

business, including "Magmag! Live", and advertising business

in four web-based media outlets.



Media

**Business** 

Regional Revitalizing Business

Cloud Business

Healthcare Business

Xinvestment targets focus o

E711177 \*\*Preparing

※Preparing for listing

With N's Enterprise as the core, aim to expand the number of people interacting with each other and revitalize local economies by developing solutions based on "tourism tech" and "HR tech" in order to solve social issues such as the lack of population in rural areas.

With Kanxashi as the core, aim for a more convenient world by developing mainly cloud services to improve operational efficiency in the lodging industry and consolidating expanded channels and scattered data.

\*Preparing for listing

With Pikapaka as the core, aim to become a content platform that connects people and society in the medical/healthcare/well-being field by developing DX support services for medical institutions, planning and operation services for PCR testing centers, and cloud-based corporate travel support services as a welfare business.

AirTrip CVC

As an investment business (AirTrip CVC), aim to strategically expand and strengthen the AirTrip economic zone by actively investing in growth areas with a high probability of IPO, utilizing our investment knowledge and experience that have realized the IPOs of 15 companies so far.



Y23.9 consolidated business results: <u>Transaction volume: 104.5 billion yen</u>, Net sales: 23.1 billion yen, <u>Operating income (before impairment losses): 37.3 billion yen</u>

- Positioning the current term as the third term of the second stage "Re-Start" after listing, and under the medium- to long-term growth strategy
   "AirTrip 5000" and the growth strategy "AirTrip "Re-Start"" for FY23.9, the company continued to build up business earnings throughout the fiscal year, and achieved significant year-on-year increases in both sales and profit.
  - In particular, the AirTrip travel business grew significantly over the same period last year, exceeding 100 billion yen in full-year transaction volume for the first time since FY19.9 before the COVID19.
  - In the AirTrip travel business, we <u>steadily capture domestic travel demand</u>, especially in conjunction with the increase in demand associated with the transition of the COVID-19 virus to Class 5, and continue to make strategic marketing investments to <u>drive the overall business portfolio as a pillar of earnings</u>.
- Existing business areas other than travel business [IT Off-shore Development Business, Inbound Travel Agency and Wi-Fi rental business, media business, investment business (AirTrip CVC), regional revitalizing business, and cloud business] are generally performing well, and we will promote further business portfolio building to strategically build and strengthen the "AirTrip Economic Zone".
- The Inbound Travel Agency and Wi-Fi rental business performed well, steadily capturing the recovery of inbound demand, and Inbound Platform (Securities Code: 5587), a core subsidiary, is newly listed on the Growth Market of the Tokyo Stock Exchange.
- In the investment business (AirTrip CVC), AVILEN (Securities Code: 5591) and Japan M&A Solution (Securities Code: 9236), in which we have invested, were listed on the Tokyo Stock Exchange Growth Market, making them the 15th IPOs for our portfolio companies.

  In addition, the '2nd AirTrip CVC Awards' will be held in January 2024.
  - FY24.9 full-year forecast disclosed with 120 billion yen in transaction volume and 26 billion yen in sales.
- Announced the growth strategy "AirTrip 2024" for the current fiscal year, aiming to achieve a consolidated group transaction volume of 500 billion yen as quickly as possible, ahead of the target set when the mid-term growth strategy "AirTrip 5000" was announced, by expanding earnings in the AirTrip travel business and continuing growth in the six existing businesses other than the travel business.
- AirTrip Group aims for never-ending growth by achieving the mid- to long-term growth strategy "AirTrip 5000" and expanding operating income to 5 billion yen and 10 billion yen by promoting strategic business portfolio building through the launch of at least one new business each year.

### FY23.4Q Financial Summary



Investment Business (AirTrip CVC)

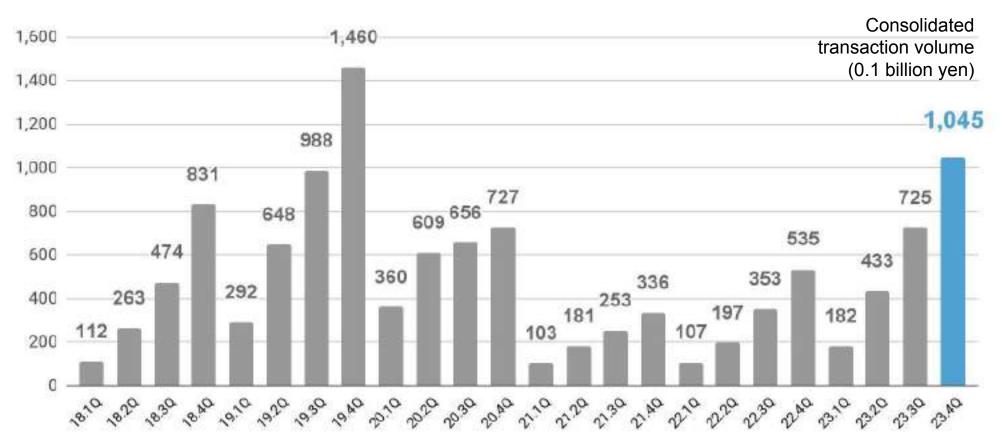
## Continue to invest aggressively in growth areas Cumulative operating investments in 123 companies, total investment amount of approx. 5 billion yen

%As of September 30, 2023

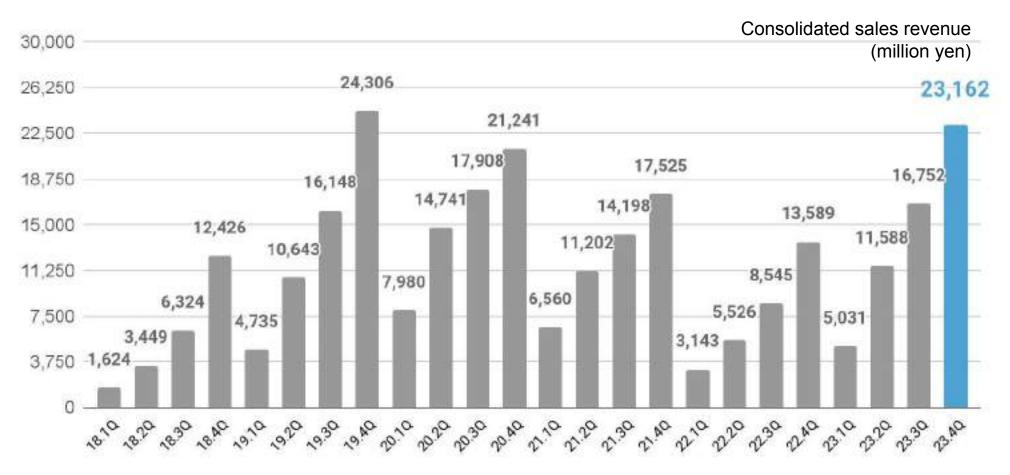


Transaction volume: 104.5 billion yen, 196% compared to the previous quarter Achieved over 100 billion yen for the first time since FY19.9 before COVID-19

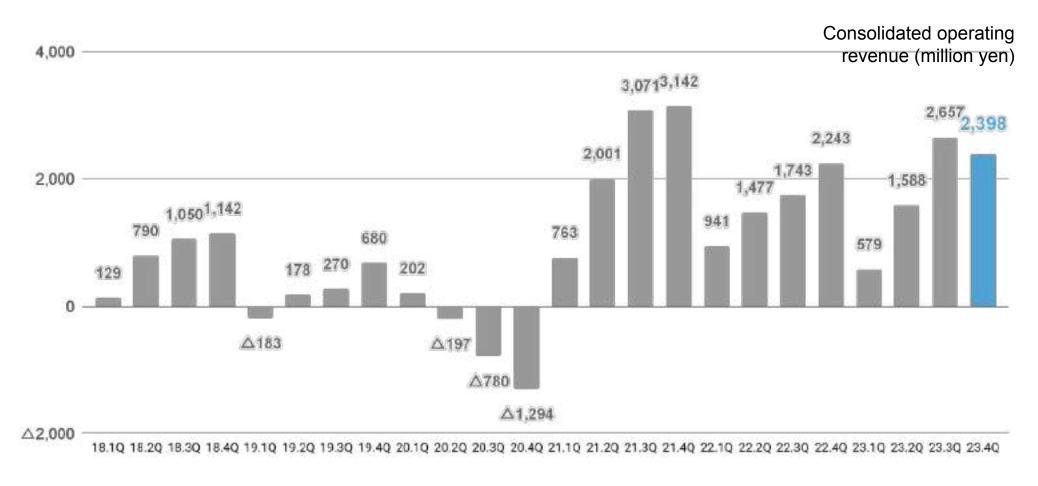
- Significant increase due to growth of AirTrip travel business -



### Sales Revenue: 170% compared to the previous quarter Significant increase due to growth of AirTrip travel business



### Operating income: 107% compared to the previous quarter Trend in profit growth due to growth of AirTrip travel business



### Revenues, gross profit and operating income increased from the previous year

(Million yen)

	FY22.4Q		FY23.4Q	
	Amount	Ratio to Net Sales	Amount	Ratio to Net Sales
Transaction amount	53,463		104,547	
Sales revenues	13,589	100.0%	23,162	100.0%
Gross profit	7,579	55.7%	13,606	58.7%
Operating income (Before Impairment Losses, etc.)	2,553	18.7%	3,732	16.1%
Operating income (After Impairment Losses, etc.)	2,243	16.5%	2,398	10.3%
Current net income attributable to parent company	1,712	12.5%	1,489	6.4%



### Making early conservative judgments on the outlook for each business and strategically recording valuation losses, impairment losses, etc.

- Recorded approximately 1.3 billion yen for the group as a whole -

Impairment losses on certain assets in each business (approximately 1.3 billion yen in total for the group)

Reevaluation of operating investees (4Q)

The Company conducted a more conservative reevaluation of business investments that have been in operation for a long period of time, based on the probability of IPO, achievement of business plans, etc. Write-downs were recorded for business investments that have changed significantly from the original plans and forecasts.

Write-downs related to subsidiary business (4Q)

Losses on investments in software and other fixed assets at Magmag and other subsidiaries.

Write-down of parent company's business (4Q)

Losses on investments in software and other fixed assets recorded at the parent company



## Equity capital steadily remains due to the accumulation of profits Cash position further improved due to subsidiary listing, etc.

(Million yen)

	FY22.4Q	FY23.4Q	Change in Amount
Current assets	18,386	24,463	6,077
Cash and deposits	8,954	12,438	3,484
Operating investment securities, etc.	6,035	6,847	812
Non-current assets	5,748	6,397	649
Total assets	24,135	30,860	6,725
Debts	14,226	17,421	3,195
Favorable debt	6,017	4,250	△1,767
Total capital	9,908	13,438	3,530
Equity ratio	41.0%	43.5%	+2.5%



### Operating income (before impairment and other items) for FY23.9 significantly exceeded the upwardly revised forecast

- Continuing strong and solid business progress due to diversification and restructuring of business portfolio - Recording of strategic impairments, etc., in the settlement of accounts -

(Million yen)

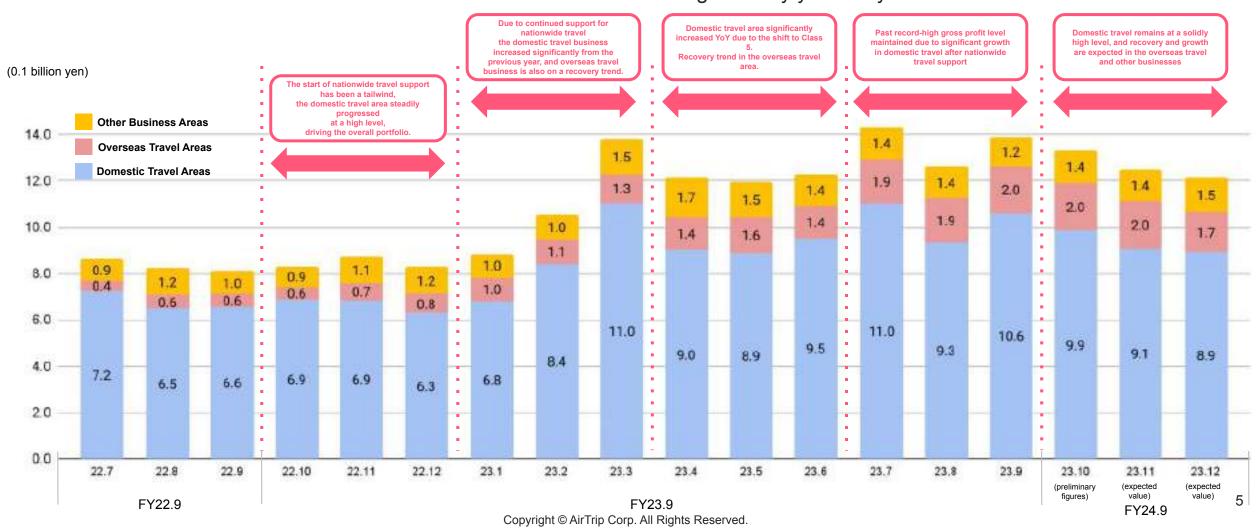
	FY23.9 Full Year Earnings Forecast (Forecast at the beginning of the term)	FY23.9 Revised Full-Year Earnings Forecast (Recent Forecast)	FY23.9 Full Year Results (Actual Value)	Difference (vs. Recent Forecast)
Net Sales	17,000	24,000	23,162	△838
Operating income (Before Impairment Losses, etc.)	1,000	3,000	3,732	732
Operating income (After Impairment Losses, etc.)	1,000	3,000	2,396	△604
Current net income attributable to parent company	700	2,000	1,487	△513

### FY23.4Q Key KPIs Trends



### The domestic travel domain steadily captured summer travel demand, driving the overall business portfolio. Other business area continued strong and solid business progress, achieving a record-high gross profit!

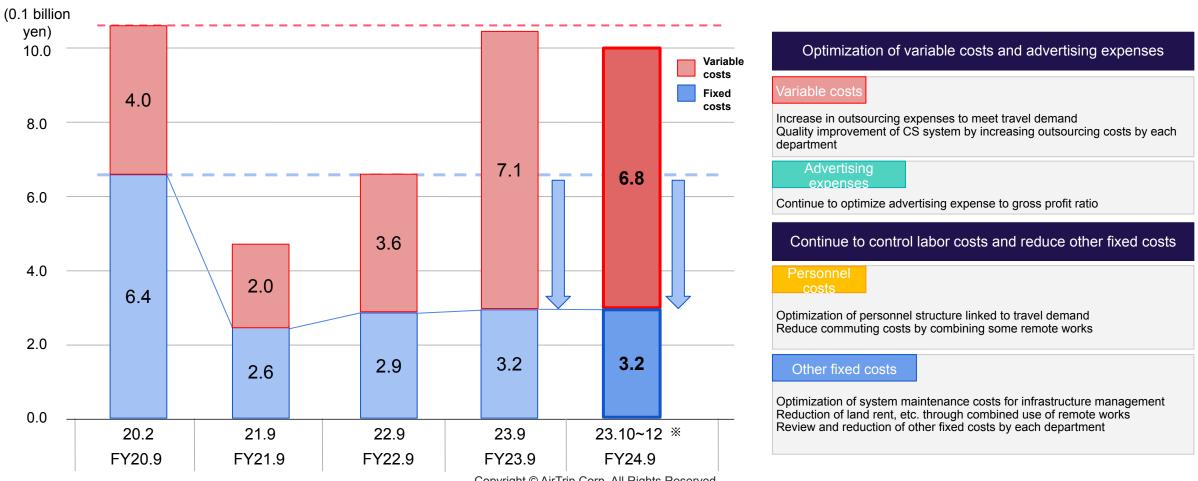
- Steadily capturing the growing travel demand associated with the transition to the 5th category, overseas travel area also increased significantly year-on-year -





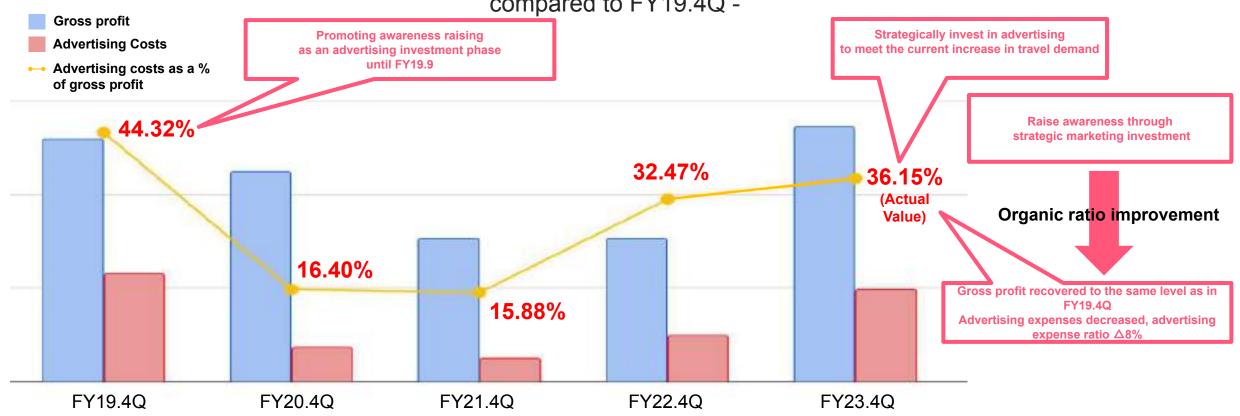
### Fixed cost continue to be lower than before COVID-19 due to ongoing review and reduction of S.G.&A. in the COVID-19 disaster

- 4Q SG&A expenses were controlled at approximately ¥0.9-1.03 bn per month -



## By leveraging the recognition gained in the "Advertising Investment Phase" by FY19.9, strategically invest in advertising to meet the current increase in travel demand Advertising expenses as a percentage of gross profit decreased compared to FY19.4Q due to an increase in the organic ratio

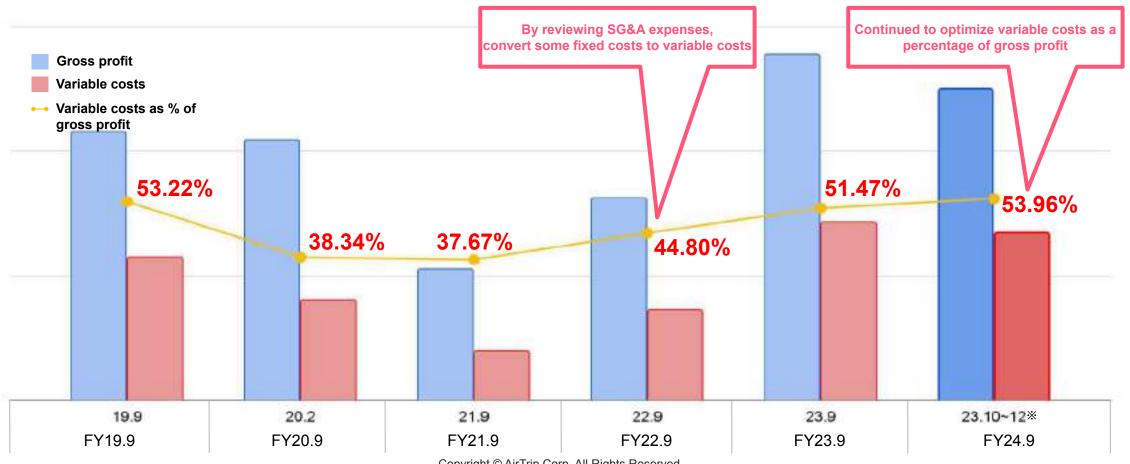
- Gross profit recovered to the same level as in FY19.4Q, while advertising expenses decreased compared to FY19.4Q -





### Variable costs continue to optimize variable cost to gross profit ratio despite increased marketing investment and operational costs due to rising travel demand

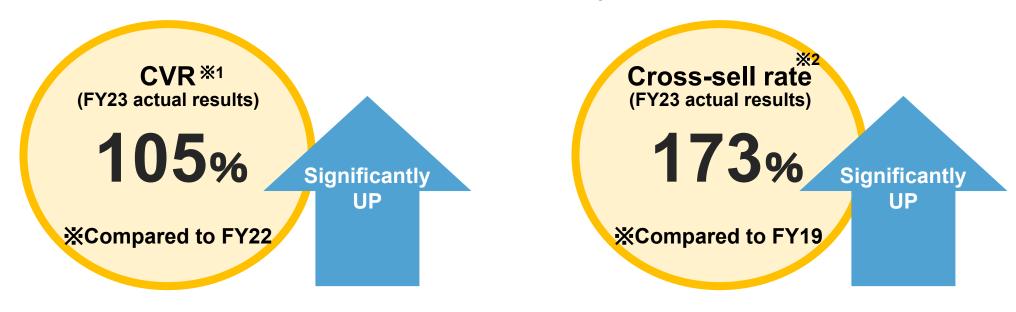
- Strategic control of variable costs in response to fluctuations in travel demand -





### The most important KPI, CVR and cross-sell rate, also grew significantly with the rise in travel demand!

- CVR was 105% compared to FY22, and cross-sell rate was 173% compared to FY19, Gross profit at record high level -



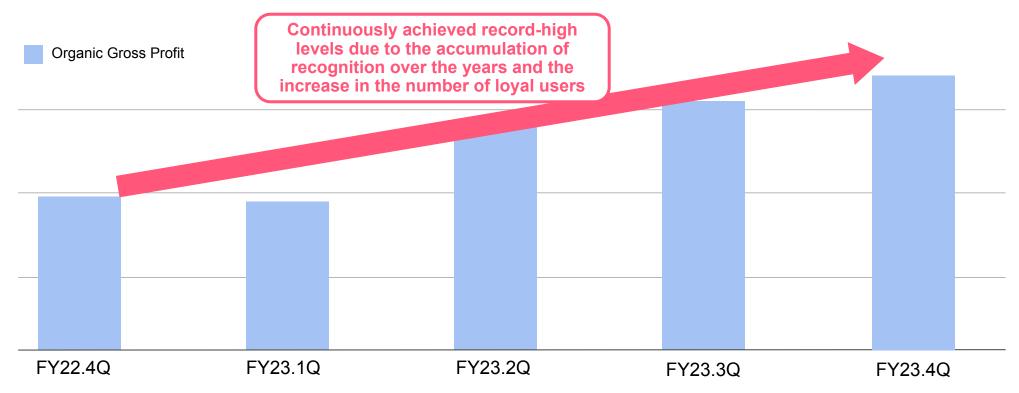
X1 Calculated as a weighted average of domestic and overseas airfare, hotel, and DP.

X2 Calculated as a weighted average of domestic and overseas hotels (including DP), car rentals, and insurance



## Organic gross profit, the most important KPI Organic gross profit, the most important KPI, reached a record high level even at the end of the nationwide travel support program!

- Significant increase of 168% compared to FY22.4Q! -

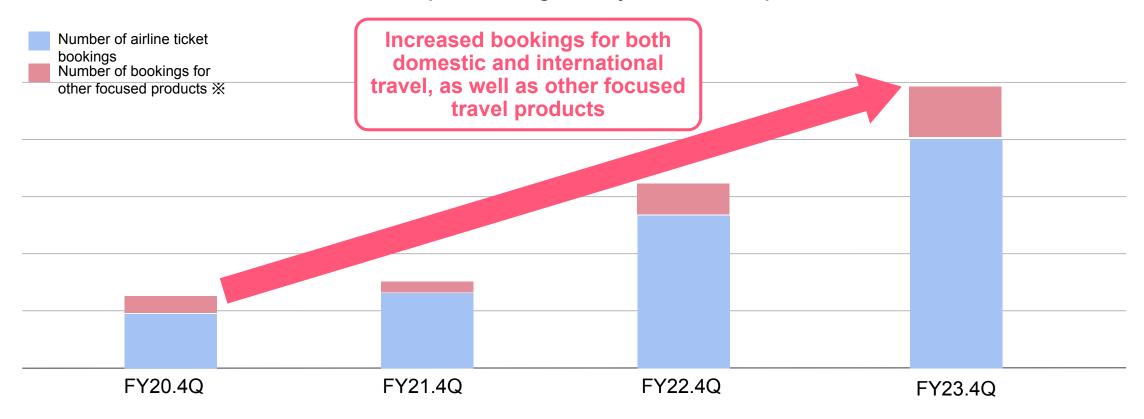


\*Aim at gross profit from sales to customers not via advertising or metasearch (from natural searches for AirTrip keywords and inflows via apps, etc.)



## While airline ticket products are driving growth, other focused travel products are also running side by side, achieving a significant increase in bookings!

- Other focused travel products grew by 236% compared to FY22.4Q! -



<sup>※</sup> The figures are the sum of domestic and international car rental, insurance, hotel, and airfare + hotel.

### Most Recent Actions and Results



### TV commercials, traffic advertisements, and YouTube promotions in conjunction with the "AirTrip Overseas Travel Support Campaign"!

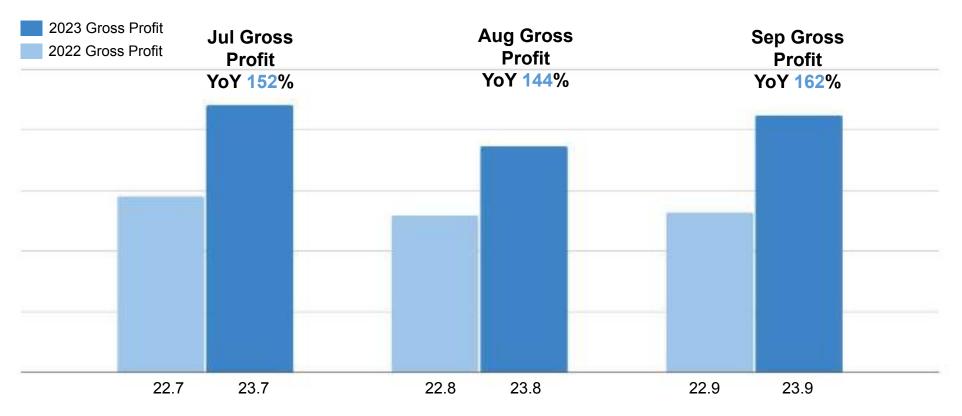








#### Gross profit in the domestic travel area and strategic marketing investment in response to the current rising demand for travel achieved a significantly higher level than in the same period of the previous year - Achieved 162% YoY growth in September, and continued to achieve YoY growth in gross profit -



<sup>\*</sup> The above figures are gross profit (preliminary figures) for domestic airline tickets, domestic airline tickets + hotels, domestic hotels, and domestic tours combined.



### Aiming to further improve customer service, opened the "AirTrip Trouble Hotline" for feedback and complaints

- AirTrip is "Making Fans Every Day! -



A link to the hotline is provided on each service page and in the e-mail sent to customers who have applied for the service.



AirTrip has established the "AirTrip Trouble Hotline" for all AirTrip services, where you can send your comments and complaints directly to the person in charge, on all service pages and in the e-mail sent to customers who have applied for AirTrip services.

■ AirTrip Trouble Hotline (<a href="https://www.airtrip.jp/hotline">https://www.airtrip.jp/hotline</a>)



Inbound Travel Agency

# Inbound Platform (Securities Code: 5587), a core company in the inbound travel and Wi-fi rental business, achieved listing on the Growth Market of TSE

This will be the third group company to go public, following the September 2020 listing of Magmag (Securities Code: 4059) and the December 2021 listing of Hybrid Technologies (Securities Code: 4260), further strengthening the AirTrip Group's business foundation.





Investment Business (AirTrip CVC)

## Notice of Management Integration through M&A of N's Enterprise, a subsidiary of the Company, and Kanxashi, a cloud computing company invested in by AirTrip CVC

- For every IPO or M&A, AirTrip makes a donation to the Japan Future Sports Promotion Association, which supports children who are unable to participate in sports due to financial hardship or other reasons -





Investment Business (AirTrip CVC)

#### The "2nd AirTrip CVC Award" will be held on Tuesday, January 30, 2024!

- Pitch Contest! Now inviting companies to participate! -













累計投資先社数 123社

総投資額84億円

投資先IPO実績 15社



ピッチ登壇希望の申込URLはこちら!

### Mid- to Long-term Growth Strategy "AirTrip 5000"

- Growth Strategy Aiming for Consolidated Group Transaction Value of 500 Billion Yen -

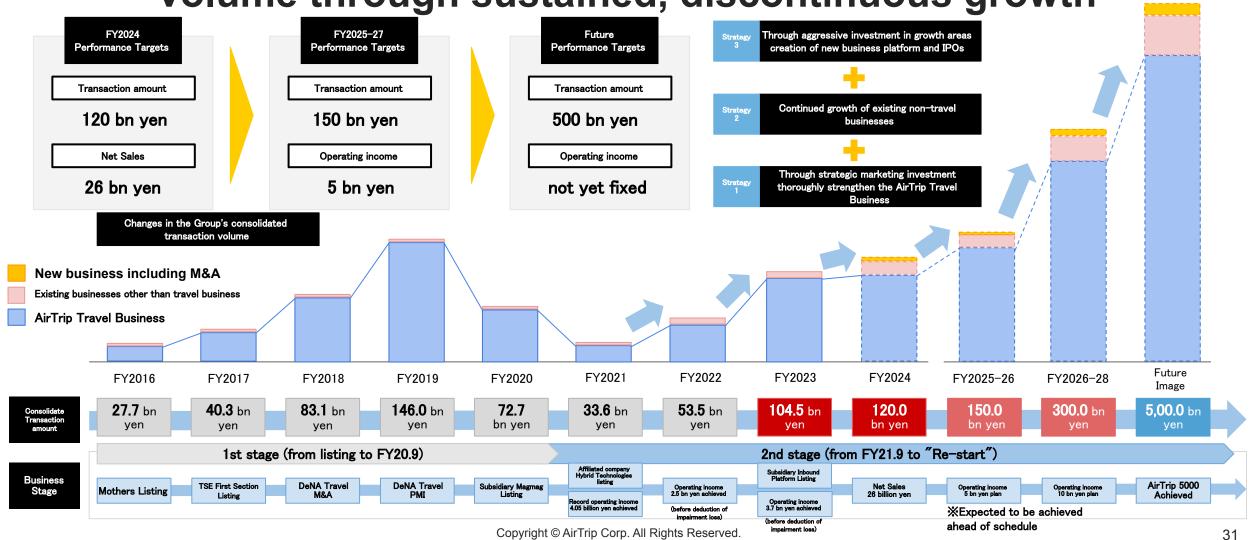
## Med- to long-term growth strategy "AirTrip 5000" (updated November 2023)

AirTrip 5000

Aiming for endless growth to achieve 500 billion yen in consolidated group transaction volume



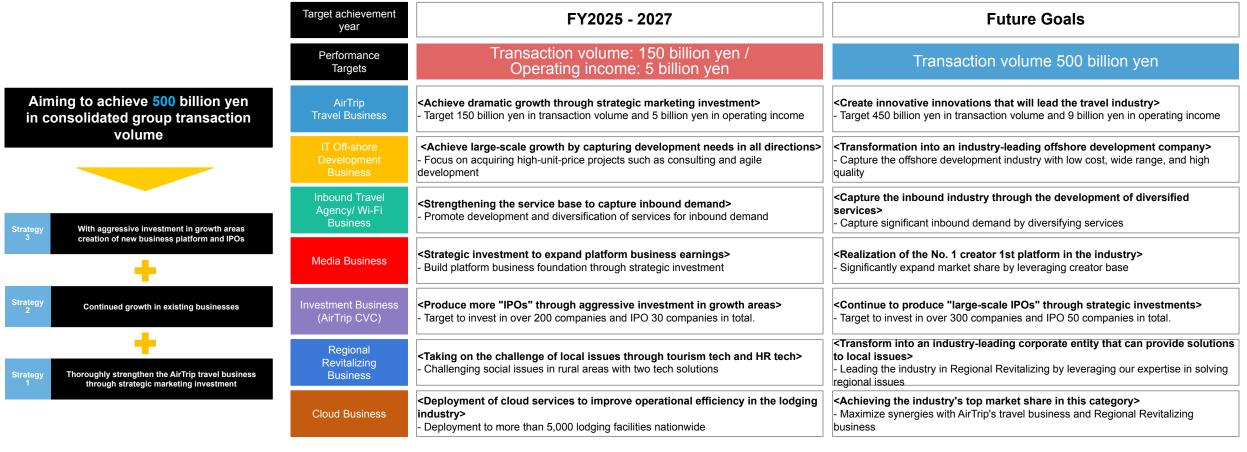
Aiming for 500 billion yen in consolidated group transaction volume through sustained, discontinuous growth





#### Action Plan to achieve "AirTrip 5000" in the fastest possible time

- By continuing growth of 5 existing businesses + new businesses with the AirTrip travel business as a pillar, strategically achieve discontinuous growth of the entire AirTrip Group-





### Through various initiatives to achieve the SDGs, continue endless growth and contribute to the sustainable development of Asia

- Aiming to further enhance corporate value to improve satisfaction of all stakeholders -





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- Existing business areas other than travel business [IT Off-shore Development Business, travel to Japan and Wi-Fi rental business, media business, investment business (AirTrip CVC), regional revitalizing business, and cloud business] are generally performing well, and we will promote further business portfolio building to strategically build and strengthen the "AirTrip Economic Zone".
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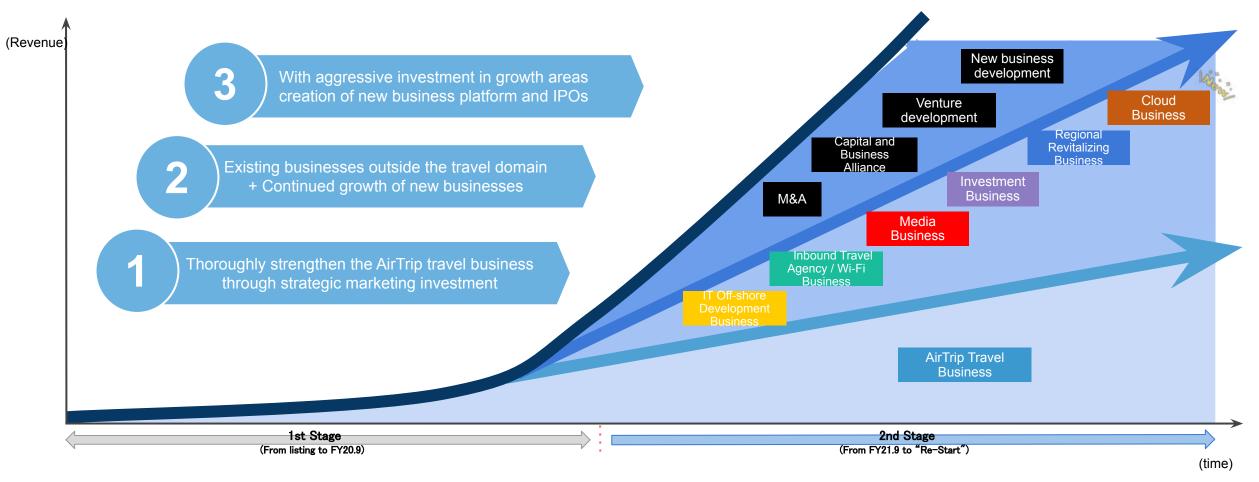
### FY24.9 Growth Strategy "AirTrip "Re-Start""

- Growth strategy to achieve the Med- to Long-term Growth Strategy "AirTrip 5000" in the fastest time possible -



#### Growth Strategy to Achieve "Re-Start" "AirTrip 5000" in the Fastest Time Possible

- By continuing growth of 7 existing businesses + new businesses, with the AirTrip travel business as the main pillar, strategically achieve discontinuous growth of the entire AirTrip Group-





# FY24.9 Continued to promote strategic diversification and restructuring of the business portfolio by implementing the "AirTrip 2024" growth strategy!

- FY24.9 forecast is 120 billion yen in transaction volume and 26 billion yen in sales -

(Million yen)

	FY24.9 Forecast at the beginning of the period	Policies for Earnings Forecasts
Transaction amount	120,000	Conservative assumptions are used for the forecast, mainly for existing businesses, taking the following factors into consideration:
Net Sales	26,000	<ul> <li>Expansion of earnings in the AirTrip travel business</li> <li>Expand earnings through diversification and restructuring of business portfolio</li> </ul>
Operating income	-	"Not disclosed" because the impact of the following factors on the profit side of the business performance cannot be foreseen at this time, and it is difficult to make a proper and reasonable calculation.
Net income	-	<ul> <li>The Group is currently considering proactively investing in the future, launching new businesses, and considering M&amp;A with the aim of achieving the mid- to long-term growth strategy "AirTrip 5000" at the fastest possible pace.</li> <li>To strengthen the AirTrip economic zone by restructuring the business portfolio in a positive manner.</li> </ul>
Dividends	-	- Aiming for a dividend payout ratio of 20% level

## Launched "Cloud Business" as a new business, aiming to further expand the business portfolio of the AirTrip Group!















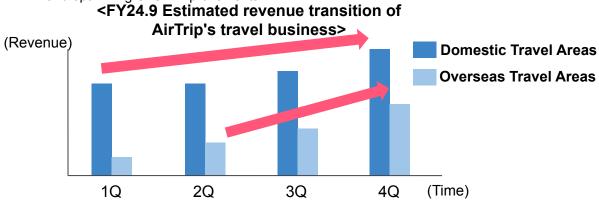


## Expanding earnings at the fastest pace in the industry through strategic marketing investments that accurately capture the diverse travel demand that will serve as a growth engine

- Aiming for dramatic growth as a pillar of the entire group's business portfolio -

#### Growth Strategy for the AirTrip Travel Business

- In the domestic travel area, high growth is achieved by steadily capturing rising travel demand through nationwide travel support and by expanding rental car, bullet train, and bus products, which are the new focus products of the company, aiming for the fastest earnings growth in the industry through strategic marketing investments made throughout the year.
- In the overseas travel area, steady recovery trend in FY23.9 is expected to continue in FY24.9, but it will take a certain amount of time until overseas travel is in full swing and is expected to remain sluggish. Further recovery in demand expected in 3Q transition, the company aims to achieve an early recovery in earnings by expanding its product lineup to meet new overseas travel demand and optimizing UI/UX improvements.



#### Action Plan for AirTrip Travel Business

#### <Expansion of new focused products and implementation of point measures>

- Expansion of car rental, Shinkansen, and bus products
- Retain repeat customers by offering large point reduction programs

#### <Thorough UI/UX improvements to improve CVR>

- Improve UI/UX to accurately capture diverse travel demands
- Designing a user-friendly user interface and enhancing new functions to improve customer convenience

#### <Strengthen brand power through strategic marketing investment>

- Continuation of AirTrip branding in various fields
- Strategic marketing investment in response to increased or decreased demand
- Increase awareness through SNS marketing such as Twitter, etc.
- Implementation of tie-up projects with airlines and accommodation facilities

#### Overseas Travel

Domestic

Travel

#### <Execution of measures for early profit recovery to capture steady demand recovery>

- Strategic marketing investment for overseas travel demand
- Expand product lineup to meet new overseas travel demand
- Thorough UI/UX improvement to increase CVR



## By continuing to grow existing businesses + new businesses, further diversify and restructure business portfolio

IT Off-shore Development Business

Inbound Travel Agency / Wi-Fi Rental Business

Media Business

Regional Revitalizing Business

Cloud Business

- Aim for sustainable growth by strengthening competitive advantage based on market trends -

#### Existing Businesses + New Businesses Growth Strategy

- In the IT Off-shore Development Business, we aim to achieve further business growth by providing agile
  development that meets client needs through a hybrid, all-in-one system that combines the upstream
  design capabilities of Hybrid Technologies (TSE Growth Listing: 4260) with the development capabilities of
  our extensive offshore development network.
- In Inbound Travel Agency/Wi-Fi Business, the company aims to create new value through the development
  of borderless services that accurately capture the diversifying inbound demand that accompanies changes
  in the market environment, centered on the Wi-Fi business for domestic and overseas customers
  developed by the Inbound Platform (TSE Growth Listing: 5587).
- In the media business, at Magmag (TSE Standard Listing: 4059), we improved the monetization function of
  the platform and promoted user usage. In addition, through new media projects and M&A, expand the Web
  media economic zone, increase opportunities for creators' activities, and provide optimal services, aiming to
  become the No. 1 creator-first service.
- In the regional development business, Kanxashi and N's Enterprise will play a central role, aiming to
  expand the number of people interacting with each other and revitalize regional economies by developing
  solutions based on N's Enterprise's "tourism tech" and "HR tech" to solve social issues such as population
  shortage in rural areas.
- In the cloud business, Kanxashi will play a central role in developing cloud services to improve operational
  efficiency in the lodging industry, aiming to become the company most needed by inns, hotels, local
  businesses, and local governments.



#### 

Inbound Travel Agency / Wi-Fi Rental Business

Business

<Strengthen Wi-Fi rental and services for foreign residents in Japan>

- Strengthen sales promotion of Wi-Fi rentals for domestic/international customers

- Build service infrastructure for foreign residents in Japan & strengthen competitiveness

Media Business

<Promote monetization of creators and expansion of the Web media economic sphere>

- Promote the use of monetization functions such as ticket sales

Recruitment of high-skilled human resources and strategic marketing investment

- Expansion through new media projects and M&A

Regional Revitalizing Business <Launch of regional development projects under a new business execution structure>

- Strengthen promotion through collaboration with local governments, etc.

- Build a pipeline with local companies suffering from shortage of human resources

Cloud Business

<New business through management integration with AirTrip CVC investee>

- Combine sales, marketing, and development capabilities through integration

Expand solutions through synergies with existing businesses





## By aggressively investing in growth areas with emphasis on high probability of IPO, aim to strategically expand the AirTrip economic zone

- Create a new business foundation and produce IPOs through active investment in growth areas -

#### Investment Business (AirTrip CVC) Growth Strategy

- As the investment business (AirTrip CVC), we aim to strategically expand and strengthen the AirTrip economic zone (create a new business foundation and produce IPOs) by actively investing in growth areas with a high probability of IPOs, utilizing the investment knowledge and experience of a cumulative total of 15 companies that have been listed on the stock exchange.
- Invest in growth companies with a high probability of IPO, focusing on "market/business growth potential," "high probability of future returns," and "qualitative evaluation of the competence and growth potential of the management team and management control system" as the decision axis for investment.
- As post-investment mentoring support, we provide highly feasible value-up support toward IPO through interviews with portfolio companies by our management team, which has achieved listings on Mothers, TSE First Section, subsidiaries, and affiliated companies since AirTrip's founding.
- To support the establishment of a management control system, we provide insight and practical support necessary for IPO preparation, including "introductions to audit firms and lead managing underwriters," "advisory services for responding to short reviews," and "advisory services for establishing a management control system.
- As part of our commitment to the SDGs and social contribution, for every IPO
  of a portfolio company, we will make a donation to the Japan Future Sports
  Promotion Association, which provides an environment and services for
  children who have difficulty playing sports due to economic and environmental
  reasons.

#### Investment Business (AirTrip CVC) Action Plan

Selection of investment targets

#### <Selection of portfolio companies with the potential and probability of an IPO>

- Evaluate the market and business growth potential of the portfolio company.
- Evaluate the return on investment quantitatively.
- Evaluate the growth potential of the management team and management structure.

Mentoring

#### <Mentoring support by a management team with extensive listing experience>

- Providing value-up support through interviews with AirTrip's management team, which has achieved a Mothers listing, TSE First Section listing, subsidiary listing, and affiliate listing since AirTrip's founding

Providing Insight on IPOs

#### <Providing insight based on real-life IPO preparation experience>

- Provide IPO-related insights based on real-life IPO preparation experience, such as how to overcome challenges faced by AirTrip and other group companies and portfolio companies in the process of preparing for IPOs.

Support for Establishment of Business Management System

#### <Advisory related to the establishment of management control systems>

- Introduction of audit firms and lead managing underwriters
- Advisory services for short review
- Advisory on practical aspects of establishing a management control system

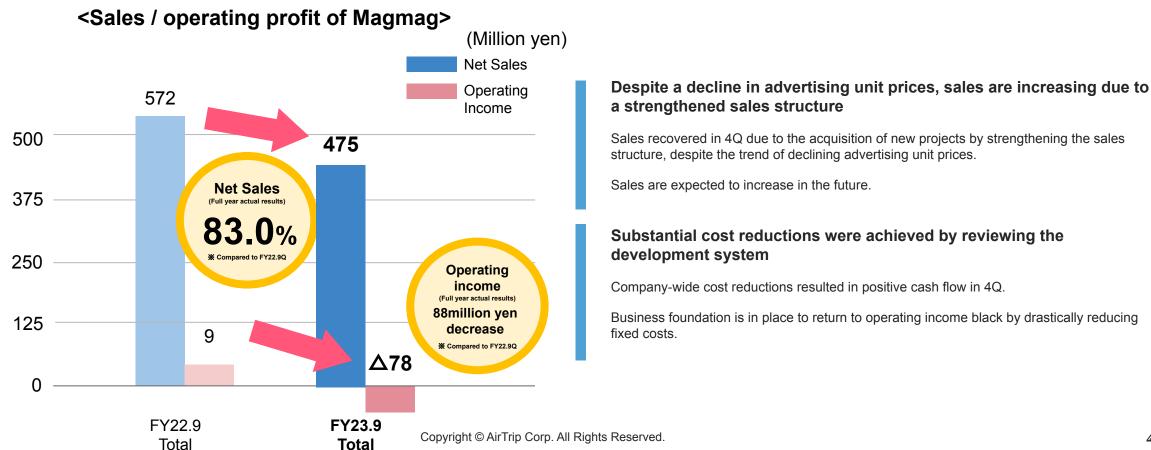
# Actions and Results for Strengthening Business Portfolio - Business Progress of Group Companies -



Media Business

## Sales recovered in 4Q thanks to strengthened sales structure Full-year sales and income declined due to the trend of decrease in advertising unit price

- Due to the significant impact of the decrease in unit price of advertisements, net sales changed at 83.0% of the previous year -

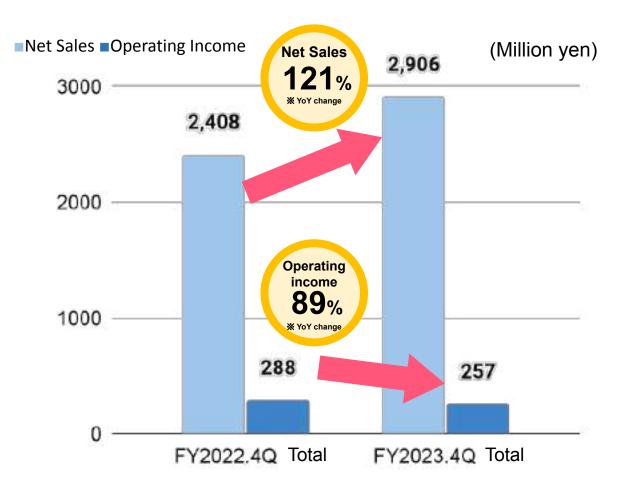




IT Off-shore Development Business

### **Continued 121% sales growth YoY**

Plans to improve performance in FY2024, focusing on growth of existing projects



#### Net sales grew steadily, but income declined due to higher costs

Full-year sales grew by 21% YoY. On the other hand, operating income declined by -7% due to increased costs, such as strengthening of the business structure and one-time expenses related to M&A.

#### Future growth will come from expansion of existing projects and contribution to earnings of subsidiaries

In FY2024, the company will continue to win new projects by improving customer support and development quality, while aiming for growth by increasing the unit price of existing projects.

#### **Ixias absorption merger**

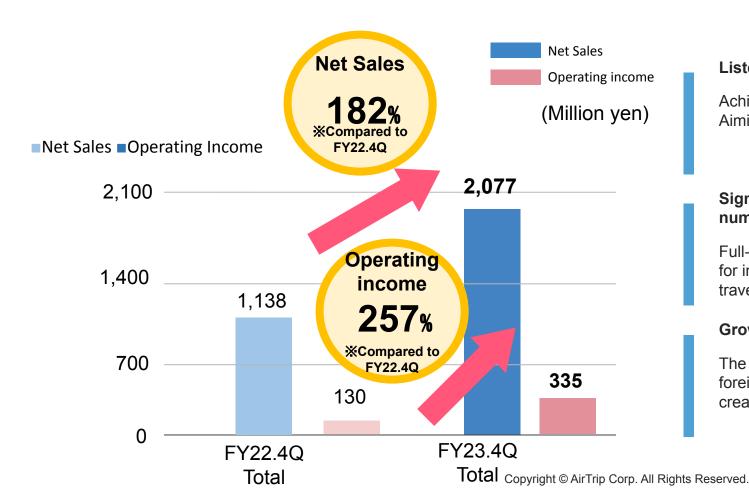
Ixias, which became a subsidiary of the Company in June, was merged into the Company on October 1. With Representative Director Kinugasa assuming the position of CTO, the company will become a more unified organization to maximize synergies.



Inbound Travel Agency

## Listed on the Growth Market of TSE! (Securities Code: 5587) Net sales YoY 182%! Operating income YoY 257%!

Growth due to strong sales of Wi-Fi rental and media for foreigners, along with a significant recovery in travel to Japan



#### Listed on the Growth Market of TSE

Achieved listing on the Growth Market of TSE in August 2023. Aiming for further growth through financial stability.

#### Significant growth in Wi-Fi business due to recovery in traveler numbers

Full-year sales grew by 153% YoY due to strong sales of Wi-Fi rentals for inbound travel to Japan in line with a significant recovery in inbound travel.

#### **Growth of Life Media Tech Business**

The number of cab agency services and real estate agency services for foreign residents were strong. Promote development of services to create a new axis of revenue.

## FY23.4Q Business Progress



#### Continue conducting various sponsorship activities and promotions for "AirTrip"!

- New measures such as collaboration promotions will be implemented to further gain new recognition -

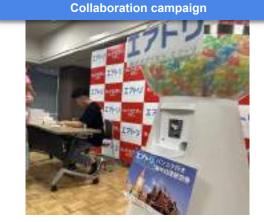








Influencer "The rich man's valet"







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#### Promotion for the members was also conducted on the official SNS of "AirTrip"!

- Expansion of recognition by continuous giving back to the members and spreading through SNS -













"Stephen Fulton vs. Naoya Inoue" 20 people present campaign

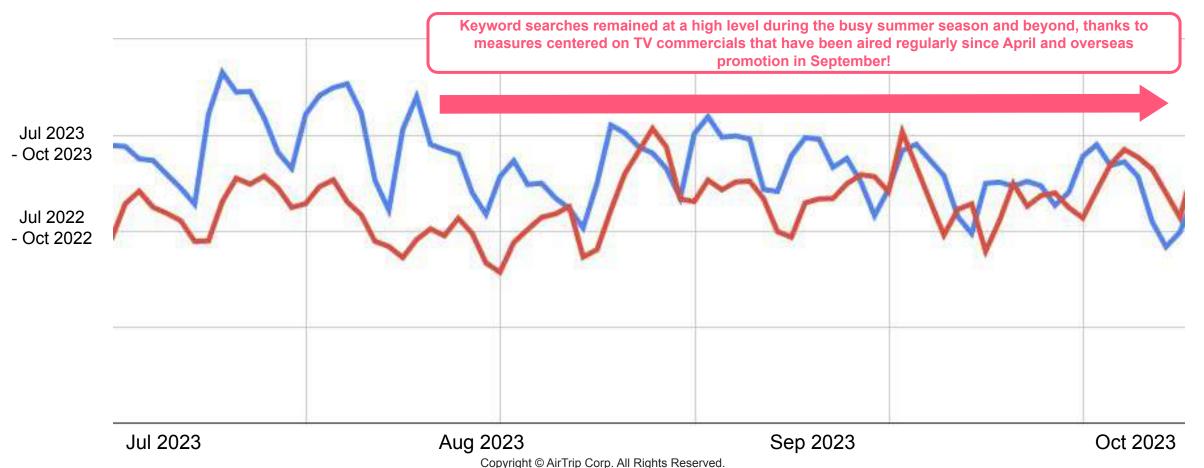








## Keyword searches for "AirTrip" remained at a high level in summer, when demand for travel is high, through various marketing measures from September onward!

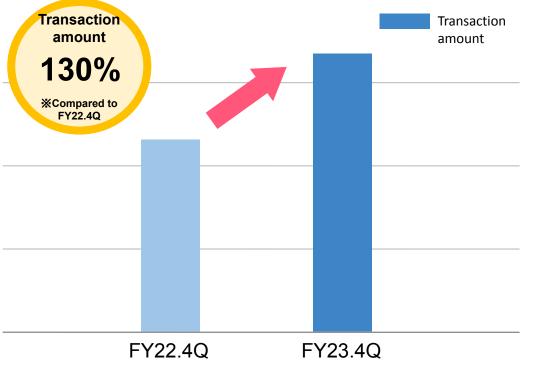




## Successfully retained users and increased transaction volume by implementing measures in line with the recovery of travel demand

- Achieved 130% increase in transaction volume compared to the previous quarter 4Q -

### <Transaction volume of domestic airline tickets>



### Increased transaction volume through system development and implementation of promotions

Succeeded in capturing reservations by developing a system to meet the high season and implementing various promotions and campaigns. Contributed to the increase in transaction volume.

### Succeeded in capturing users in line with the recovery of travel demand.

Succeeded in retaining users by continuously improving UI/UX and expanding customer support system to improve customer satisfaction.

## Stimulated travel demand by implementing various campaigns and enhancing exposure! Contributed to CS improvement by expanding support system!

#### AirTrip Special Campaign



Following the "2023 AirTrip Super Summer Sale," a "YouTube Collaboration Campaign" was conducted. Collaboration with famous influencers to increase customer interest and willingness to participate and expand awareness.

**※July-August 2023** 

## Notice in conjunction with simultaneous launch of winter timetable



In conjunction with the start of sales for the 2023 winter timetable, in addition to timely SNS and mail magazine promotion, a dedicated LP was created to strengthen promotion and maximize reservations.

### Establishment of the AirTrip Trouble Hotline

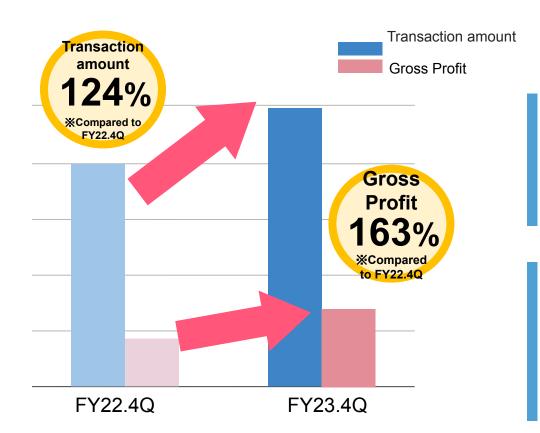


Expanded customer support system by opening the "AirTrip Trouble Hotline" for comments and complaints. Contributed to improving customer satisfaction by installing on service pages and in application completion e-mails.



## Growth exceeding that of the previous quarter due to customer retention through original campaigns and site improvements tailored to their needs!

- Achieved 124% of transaction volume and 163% of gross profit compared to FY22.4Q -



### Successfully acquired customers by quickly catching changes in travel demand

Successfully acquired customers on an ongoing basis by implementing campaigns and marketing strategies that respond to changes in booking trends.

### Capture a wide range of users from business use to family travel

Succeeded in attracting a wide range of customers from business to leisure travelers through targeting measures. Increased sales by attracting a large number of travelers during consecutive holidays.

XThis is the actual transaction volume/gross profit based on the reservation date.



#### Aiming to create a user experience unique to AirTrip and improve customer satisfaction!

- Continuous service improvement from a consistent perspective, from attracting customers to making reservations -

#### Chain Hotel + Air Ticket Product Search Feature Released



As a new business strategy, released a search function that combines directly contracted chain hotels and airline tickets. Approaching not only business users but also those seeking a sense of security.

#### AirTrip Special Campaign



Following the "2023 AirTrip New Year Sale," a "YouTube Collaboration Campaign" was launched. Collaboration with famous influencers to increase customer interest and willingness to participate and expand awareness.

### Improvement of the customer service line



Improved the various inquiry channels into a smooth flow. Furthermore, feedback was actively collected and utilized to improve the site and enhance services, leading to higher customer satisfaction.

#### Thorough UI/UX improvements



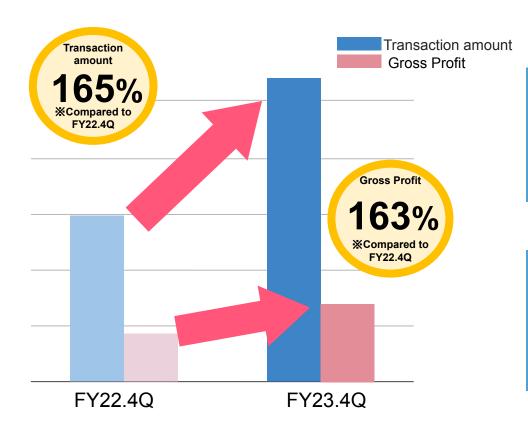
Continuously implement improvements to UI/UX and evaluate the effectiveness of improvement measures quantitatively and qualitatively. Actively collect and reflect feedback from users to improve customer experience.

**※July-August 2023** 



## Significant growth due to recovery of travel demand within AirTrip and expansion of business with partner companies beyond the COVID-19 Disaster!

- Achieved 165% of transaction volume compared to FY22.4Q -



### Continue to maintain reservations through unique discount promotions

Continuously capture maximum domestic travel needs by implementing discount measures using points and coupons in addition to discounts through national travel support and other means.

#### Significant growth at sales partners other than AirTrip

Significant growth in transaction volume was also achieved at sales partners other than AirTrip due to recovery in demand for travel and business trips beyond the COVID-19 Disaster.

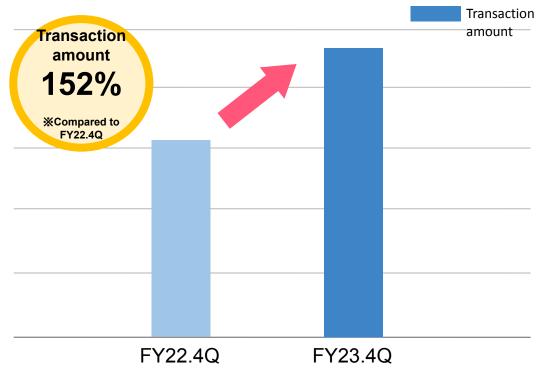
\*This is the actual transaction volume/gross profit based on the number of nights.



# Transaction volume increased due to strengthened cross-selling channels in line with the recovery of travel demand

- Achieved 152% of transaction volume compared to FY22.4Q -

#### <Trends in Car Rental Transaction Volume>



### Increased number of reservations by up-selling to purchasers of travel products

In line with the recovery in travel demand, the company succeeded in retaining users by adding cross-selling channels to other travel products as an additional product.

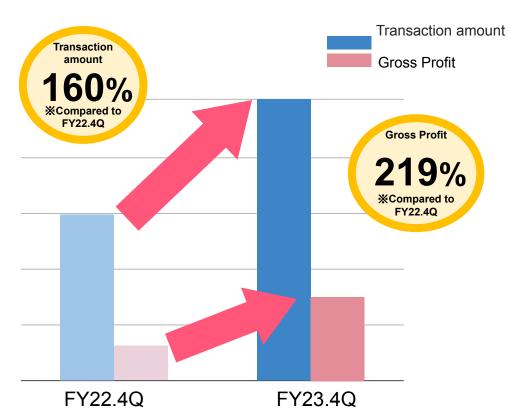
### Focusing on expanding sales channels to further increase transaction volume

In addition to expanding sales channels to acquire new users and increase transaction volume, focusing on UI/UX improvement to achieve further growth.



## Significant increase in the number of users due to the recovery of demand for After COVID-19 and increased recognition of the AirTrip Shinkansen!!

- Achieved 160% of transaction volume and 219% of gross profit compared to FY22.4Q -



### User growth due to demand recovery & increased awareness

Achieved 200% increase in sessions compared to the same period of the previous year

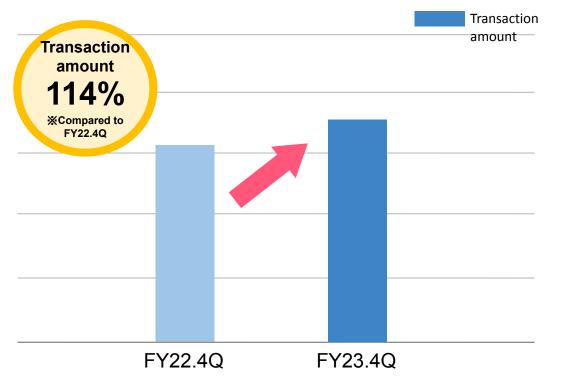
Doubled natural search inflows due to increased awareness, and decreased direct return rate due to site UI/UX improvements

\*\*Transaction volume and gross profit are based on the date of ticketing.



## Increased transaction volume due to various measures in line with the recovery in travel demand - Achieved 114% of transaction volume compared to FY22.4Q -

#### <Trends in AirTrip Bus Transaction Volume>



#### Implement various measures to further increase transaction volume

Focus on expanding sales channels by strengthening cooperation with business partners, improving UI/UX and cross-selling leads, and developing new functions to achieve further growth.



## "AirTrip Overseas Travel Support Promotion" was held from September 1 to September 20! - Save 3,000 yen on international airline tickets and AirTrip Plus -



#### Capturing the growing demand for overseas travel

To encourage more people to enjoy overseas travel at a discount, a campaign offering a 3,000 yen discount per person was implemented.

### Airing of overseas travel commercials for the first time since COVID-19

Airing of commercials for the overseas travel support promotion.

Promotional campaigns such as traffic advertisements with giant posters in train stations and YouTube ads were implemented.



#### Expanding the number of airlines handled through API connection

- Real-time connection to airlines for better fares and seat availability -



















By connecting directly with airlines, users can check the latest and best fares and seat availability, and arrange ancillary services at the same time.

Also, overseas domestic flights can now be arranged independently, and the sales area is being expanded.



## From October 1, 2023 Introduced the qualified invoice storage method (invoice system)

- Receipts and invoices containing required items can be issued -

#### **Before**

On receipts, there is no indication of applicable tax rate, consumption tax amount, etc., so complicated and hard to understand



#### From now on

Properly calculate and confirm the consumption tax amount on receipts by stating the consumption tax rate and the amount of consumption tax for each consumption tax rate on the merchandise.

As a qualified billing company, we issue appropriate invoices and continue to **do business with users with peace of mind**.

### INVOICE

- Prompt response as a qualified billing service provider -

System modification for all AirTrip services, already implemented before 10/1



## Implemented tie-up promotions with Japan National Tourism Organization (JNTO) and airlines - Strengthening PR for each destination in anticipation of further increase in demand for overseas travel in the future -





Food-themed initiatives in collaboration with Singapore Tourism Board  $\mbox{\ensuremath{\aleph}}\mbox{Now posted}$ 







Tourism New Zealand, WestJet Airlines and Alberta Tourism Corporation, Korean Air XNow posted



## Continuing to strengthen Sales of Hawaii Travel by Merging AirTrip International and AirTrip Hawaii

- Further promote business synergies through marketing, procurement, customer collaboration, etc. -



#### **Business synergies through collaboration**

Strengthen purchasing by increasing overall volume Strengthen hotel sales by leveraging direct hotel contracts Strengthening customer attraction through marketing collaboration

Mutual complementation of customer collaboration and response

Strengthen services by leveraging local subsidiaries

#### **Resource integration and cost reduction**

Expected annual cost reduction of approx. 20 million yen Reduction of personnel costs through optimization of personnel and organization

Integration of insurance, credit card, and other contracts Integration of licenses

Integration of web production

Stabilization and strengthening of systems and infrastructure

- Strategic and rapid system development to capture further demand -

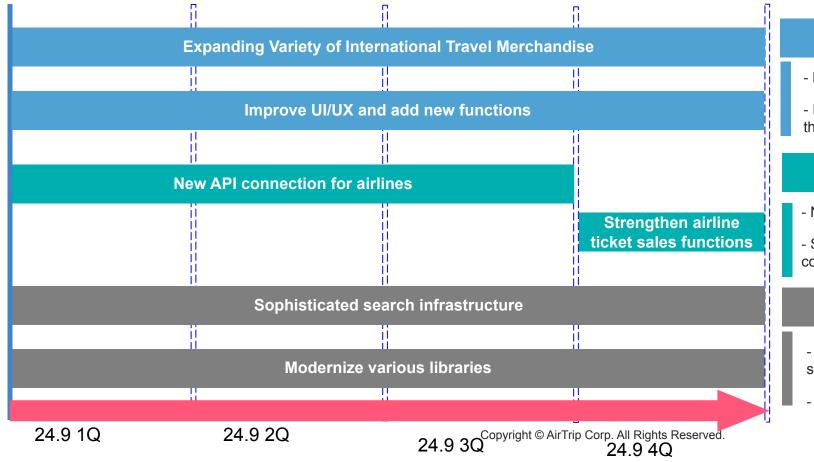


AirTrip Travel
Business

## Promoting strategic and rapid system development to capture new demand in overseas travel

- Continue aggressive system development and investment in anticipation of recovery in demand -

<System Development Plan for the Fiscal Year of September 2024>



#### Additional functions on the site

- Expand variation of overseas travel products throughout the year
- Improve UI/UX of overseas services and add new functions throughout the year

#### Connect with and enhance external systems

- New API connection with airlines to be completed by 3Q
- Strengthen sales function from 4Q after completion of new API connection

#### Strengthen and upgrade system infrastructure

- Strengthen and upgrade search infrastructure for overseas services throughout the year
- Update various libraries throughout the year



## **Execution of Share Transfer Agreement** for the Acquisition of Skymark

Acquisition for further business collaboration with Skymark, an important business partner -









IT Off-shore
Development Business

- Held a ChatGPT Seminar for Corporations -
- Held an online seminar on ChatGPT jointly with Hybrid Technologies -



Online seminar on ChatGPT was held to announce "AirTrip Smart AI," a comprehensive platform for generative AI for corporate clients, scheduled for release at the end of December.



## AVILEN, in which we have invested, listed on the Tokyo Stock Exchange Growth

- Our 14th IPO deal with our investee -

For every IPO or M&A, AirTrip makes a donation to the Japan Future
 Sports Promotion Association, which supports children who are unable
 to participate in sports due to financial hardship or other reasons





## Invested company Japan M&A Solution listed on TSE Growth Section

- Our 15th IPO deal with our investee -
- For every IPO or M&A, AirTrip makes a donation to the Japan Future
   Sports Promotion Association, which supports children who are unable
   to participate in sports due to financial hardship or other reasons -





# Invested in New Commerce Explosion Investment Limited Partnership, Japan's First VC Fund Specializing in the Commerce Domain





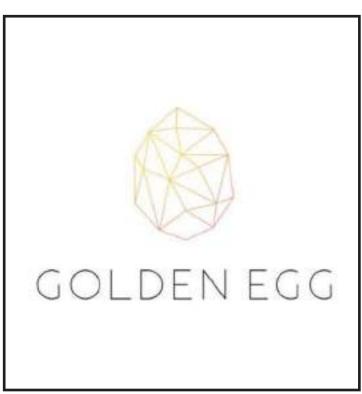




## Invested in GOLDEN EGG No.1 Investment Limited Partnership with the vision of "creating a chain of open ecosystems for startups to co-create"

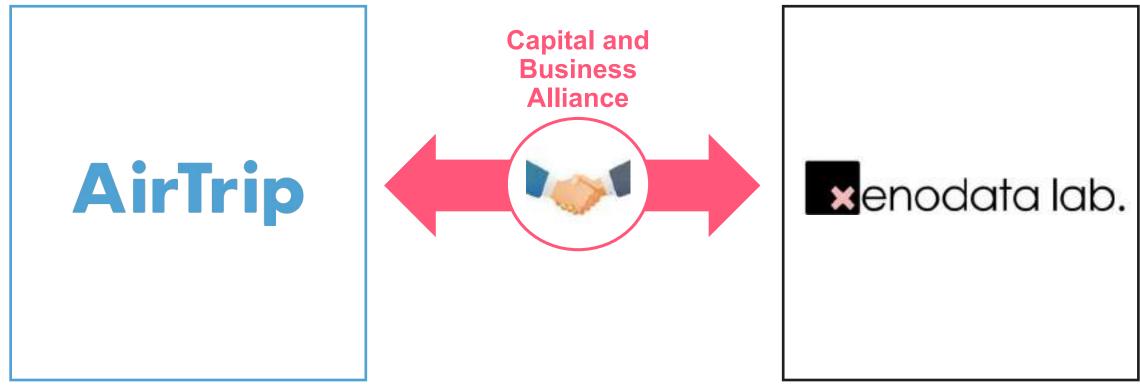








## Capital and business alliance with Xenodata Lab., developer of the economic forecasting platform "xenoBrain"





## Capital and business alliance with FUNDINNO, operator of the equity investment crowdfunding service FUNDINNO









## Capital and business alliance with Cyber Command, a provider of professional human resources and learning services specializing in cyber security









## Capital and business alliance with HORIJUKU, operator of UMITO

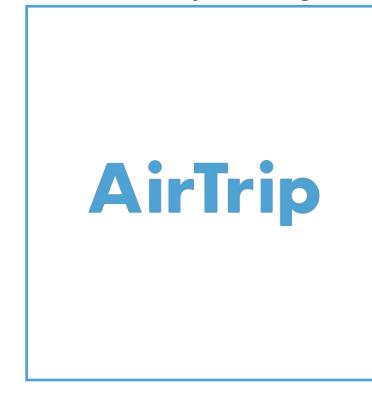








## Capital and business alliance with Cell Cloud, a provider of micro CTC inspection services









Achieved cumulative total of 15 IPOs (including 2 subsidiary listing and 1 affiliate listing)

- Continued to make IPOs in every fiscal year as the investment business (AirTrip CVC) -
  - Japan M&A Solutions was listed on the in October 2023 as the 15th item-





Japan M&A Solutions
ITSE Growth: 92361 Listed in October 2023

Public offering: 1.8 bn yen, opening price: 3.1 bn yen



Hybrid Technologies affiliated company Listing

[TSE Growth: 4260] Listed in December 2021
Public offering: 4.9 bn yen, opening price: 7.8 bn yen



[TSE Growth: 4493] Listed in March 2020
Public offering 9.2 bn yen, initial price 21.2 bn yen



#### .....

[TSE Growth: 5591] Listed in September 2023 Public offering: 12.8 bn yen, opening price: 15.0 bn yen



Last One Mile

[TSE Growth: 9252] Listed in November 2021

Public offering: 4.6 bn yen, opening price: 6.8 bn yen



[TSE Growth: 4476] Listed in October 2019

Public offering: 3.8 bn yen, initial public offering: 6.9 bn



#### Inbound Platform

[TSE Growth: 5587] Listed in August 2023
Public offering: 6.2 bn yen, opening price: 8.6 bn yen



[TSE Growth: 4374] Listed in September 2021
Public offering: 6.9 bn yen, opening price: 13.9 bn yen



[TSE Growth: 7067] Listed in June 2019
Public offering 2.4 bn yen, opening price 7.7 bn yen



#### Prime Strategy

[TSE Standard: 9250] Listed in February 2023
Public offering: 4.6 bn yen, opening price: 10.3 bn yen



[TSE Growth: 4011] Listed in September 2020 Public offering: 2 bn yen, opening price: 26.3 bn yen



[TSE Standard: 4059] Listed in September 2020
Public offering: 2.2 bn yen, initial public offering: 9.2 bn yen

Mental Health Technologies

[TSE Growth: 9218] Listed in March 2022

Public offering: 6 bn yen, opening price: 8.4 bn yen



[TSE Prime: 7044] Listed in December 2018

Public offering 7.6 bn yen, opening price 17.5 bn yen



[TSE Growth: 9271] Listed in March 2018
Public offering: 4.4 bn yen, Opening price: 12.5 bn yen

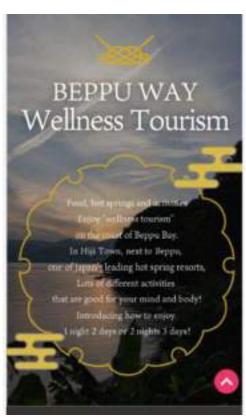


Regional Revitalizing
Business

Launching a Tourism Promotion to Promote Visits to Hiji Town, Oita Prefecture

- Developing "Regional Tourism Production" to Support the Creation of 'Sustainable and Profitable Regions' -







#### - Local Tourism Produce -

Providing a full range of services, from "polishing" regional tourism to "promoting tourism through sightseeing promotions" in cooperation with local governments and other organizations

Supporting the creation of "sustainable and profitable regions" with attractive tourism resources through the power of digital technology

Needs Tour BEPPU WAY "Wellness Tourism": https://www.needstour.com/sp/hiji/



Regional Revitalizing
Business

Comprehensive Collaborative Agreement Signed with Uda City, Nara Prefecture, in the Field of Tourism
- Developing "Regional Tourism Production"
to Support the Creation of 'Sustainable and Profitable Regions' -



A press conference held at Ristorante ACQUA PAZZA (Minato-ku, Tokyo) on Tuesday, November 7, 2023.

(From left) Akiyama of Kanxashi and Mayor Kongo of Uda City.

## Started regional tourism production to curb and counteract overtourism

Promote efforts to build and refine high-value-added tourism content utilizing Uda City's resources, promote tourism that communicates the region's diverse attractions, and increase the number of people interacting through the sale of travel products



**Cloud Business** 

#### Launch of WAKIZASHI Cloud Service for Restaurants

- Launched a new service for restaurants that automates the billing and collection of cancellation fees and the issuance of coupons -



# AirTrip

- This document also contains forward-looking statements regarding the Company's industry trends and business activities based on the Company's current plans, estimates, forecasts, and projections.
- These forward-looking statements involve various risks and uncertainties. Known or unknown risks, uncertainties, and other factors may cause our actual results to differ materially from those contained in forward-looking statements.
- Actual future business operations and results may differ materially from those discussed in the forward-looking statements.
- Any forward-looking statements in this document are made by us based on available information and we do not intend to update or alter any forward-looking statements to reflect future events or circumstances.